## **Appointment & Insurance Policy**

## **Please Read**

## **Appointment Policy**

You may receive a reminder call, text or email prior to your appointment. This is a courtesy service we provide for our patients and make every effort to conduct on a regular basis. It is, however, ultimately your responsibility to manage your appointments.

Our policy is as follows:

- A fee may be charged if you do not cancel your appointment with a minimum of 2 business days notice for non-surgical procedures and 4 business days for surgical procedures.
- Any missed appointments without prior notice may be subjected to a broken appointment fee (possibly equal to the full cost of the appointment).

## **Insurance Policy**

Our practice does not participate with any dental insurance companies. If your insurance does not pay a non-participating dentist you will be responsible to pay in full at the time of your appointment. We will submit all claims for services as a courtesy to you. If your insurance pays us directly you will be responsible to pay your portion and/or copayment at the time of your appointment. We do not have fee schedules from insurance companies to calculate the exact copayment. We are making a "guesstimate" prior to payment from your insurance company. On occasion this may require you to pay more after we receive payment from your insurance company. If your insurance company pays more than we have estimated, you will receive a refund from the office.

SIGNATURE	DATE